

## CLAIMS (Questions & Answers)

**Question:** When do I need to report an accident, sickness, injury or death of my horse?

**Answer:** **Immediately.** All accidents, sickness, injuries, or death of your horse must be reported immediately to us. **We are available 24/7 to take your calls at (859) 219-2100.** Please inform all people caring for your horse of these procedures.

**Question:** Do I need prior approval before I have a surgical procedure performed on my horse?

**Answer:** Yes, contact us immediately.

**Question:** Do I need prior approval for Humane Destruction?

**Answer:** Yes. The only exception would be if a licensed Veterinarian certifies that Humane Destruction was immediately needed because the suffering was incurable or excessive.



**Question:** Do I need to obtain a police report?

**Answer: Yes.** Report all theft, shooting and/or vehicular accidents to the police.

**Question:** Is an autopsy necessary?

**Answer:** Yes. Do not have the horse removed from your premises until an autopsy is performed by a licensed Veterinarian.

**Question:** Is it a condition of my policy to report all changes in the health of my horse to you?

**Answer:** Yes. Failure to do so could affect the eligibility of a claim.

*We are committed to getting your claims processed fairly and quickly but in order for us to be successful all accidents, sicknesses and deaths must be reported to us immediately. Thanks!*



### **Yearsley Bloodstock Insurance**

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